

Thank you for purchasing the ParsleyPet Hair Mineral/Heavy Metal Analysis! You are taking an incredible step toward understanding your pet's health.

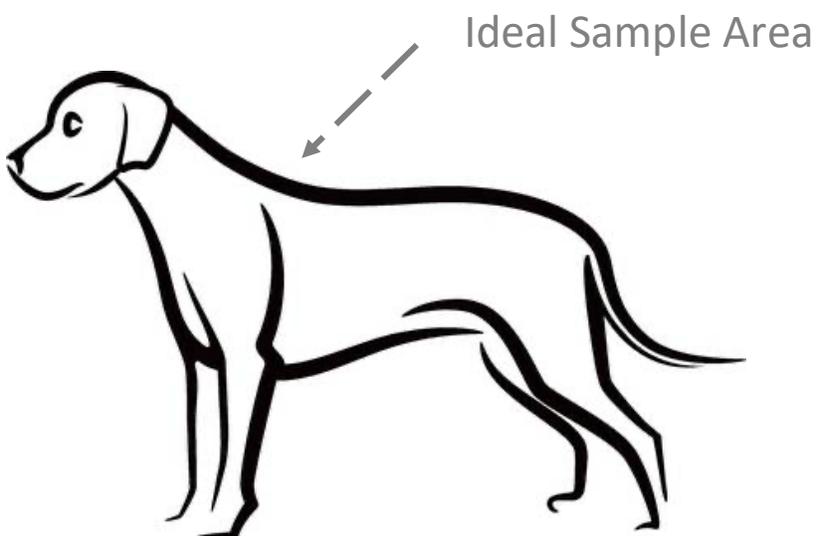
Please follow the instructions below. You will learn how to take your pets hair sample, where to send it.

STEP 1: COMPLETE YOUR SPECIAL INFORMATION FORM

Please click the Red "Click Here" link provided in the email in order to fill out the information form. **Please fill it out completely as soon as possible. Please be as detailed as possible.** This form will help us give you better information and suggestions with your results. Once you're done we will create a special account for you and excitedly wait for your pet's hair sample! We will email you as soon as we get the sample and we'll update you as your sample progresses.

STEP 2: SEND IN YOUR PET'S HAIR SAMPLE

A. Cut your pet hair sample - This will go to the lab for testing.



**--Read page 2
before you start!--**

The sample should be taken in SMALL PORTIONS from SEVERAL AREAS behind the dog's head above the shoulders.

- A full tablespoon of hair (125mg) is required to run the test (loose TBSP, not packed)
- Cut hair as close to the skin as possible. The length of the hair should not exceed 1.5 inches. "Closest to the skin" hair reflects the most recent metabolic activity. Feel free to discard any hair at the tips (oldest end) of any sample over 1.5 inches in length.



Important Instructions

- Use clean scissors (stainless steel are the best option) **Do not use aluminum scissors.**
- Shed or brushed out hair cannot be accepted.
- Do not use an electric razor to cut the hair sample, because pieces of metal from the blades may become mixed with the hair sample. This may falsely alter your results.
- Brush your dog before taking the sample to remove any debris or dirt off the coat.
- **DO NOT BATHE** your dog before taking the hair sample. The lab requires a minimum of 48 hours after a bath before collecting the sample.

STEP 3: MAIL US YOUR HAIR SAMPLE

- Place your pet's hair sample, alone, in a small paper envelope with your name, Pets name and date sample was collected written on it.
- Place the hair sample envelope and then place into a larger envelope for mailing.
- Address envelope and send to our offices at:

ParsleyPet
PO Box 620861
Littleton, CO 80162

Congratulations! Your pet is on its way to a healthier life thanks to you!

PLEASE NOTE: If you do not receive an email from us in a reasonable amount of time after sending in your sample, check your spam folder. Mark our emails as "NOT SPAM"

Disclaimer: We do not know if ParsleyPet tests are covered by your pet's insurance provider. ParsleyPet provides laboratory tested mineral and heavy metal uptake results. Analysis is provided by individuals certified in HTMA analysis. Summary of the analysis is provided by a veterinarian. However, ParsleyPet does not offer veterinary care or services in any form. If you choose to receive a consultation through our ParsleyPet experts, we may provide a list of non-medical food or supplements to serve your needs.

Terms & Conditions: HTMA analysis identifies mineral and heavy metal uptake in your pet for a period of 30-45 days from the time the hair sample is taken. Cutting the hair and not sending in the sample immediately does not make the test obsolete. However, it does decrease accuracy in regards to your dog's **current** health. For this reason we suggest that you send in samples immediately after getting the sample and re-testing every 6-12 months. When you establish trends over time you gain significantly more information about your pets overall health.

Limitations of use - ParsleyPet agrees to honor your purchase for a term of 6 months from the date of purchase.

Refunds - If you are unable to send in a hair sample within 6 months of purchase we will refund your test, minus a 15% fee for administrative efforts already completed for intake.

Signatures and Insurance - ParsleyPet does not offer signatures for insurance credits or other reasons. If you would like insurance reimbursement or other medical support in relation to your ParsleyPet test results, we suggest collaborating with a veterinarian directly. ParsleyPet testing does not constitute a client/veterinary relationship and is not considered medical treatment, diagnose, care or otherwise.

We understand that life happens and sometimes there are unique circumstances that fall outside of expected parameters. If you feel you need to speak to us regarding our terms and conditions please reach out to us at hello@parsleypet.com